



Austyn Victoria

Creative Communicator

Experience

Operations Manager

Flowrider Utah | December 2021 to Present

• Manage day to day operations at the Flowrider indoor wave and rock climbing wall • Schedule appointments • Teach Flowrider and iRock sessions • Train new hires • Manage the Flowrider Utah instagram account • Fill graphic design needs for posters, venue graphics, nametags and more

Customer Support Specialist

HubSpot | November 2020 to Present

• Troubleshoot tools within the HubSpot software platform as well as 3rd party integrations over email, chat and phone • Balance new daily tickets with follow-up while holding high customer satisfaction score • Collaborate with immediate team, across teams and with internal product experts to solve for the customer • Maintain product knowledge through continuous trainings

Office Manager

Dezember Photography | January 2019 to October 2020

• Answered customer questions via email and phone at highest rated photography studio in Utah • Managed lead follow-up and oversaw on average 80 client portals a year • Edited all photo shoots in Lightroom • Retouched images in Photoshop for digital products and prints • Created and scheduled posts for social media

Customer Service Representative

iFLY Utah Indoor Skydiving | January 2017 to January 2019

In addition to providing customer service and making sales, I created content for social media, designed marketing materials and updated websites for the businesses in our building. I assisted the manager with training new hires, organizing visits for large groups and field trips and promoting the business at local events.

Owner | Designer

Flowlove | 2014 to 2018

Flowlove is the first clothing line for female flowboarders aiming to encourage women to enter the competitive side of the sport. I manage everything from design to production, product photography, marketing and order fulfillment.

Private Photography Instructor

Human Services Associates | 2011 to 2016

I offered one-on-one photography lessons and mentorship to students in the Greater Orlando area. My program focused on building students' confidence both behind the lens and in real-life applications. Students learned 2D design concepts and the ins and outs of running a photography business hands-on through different styles of photography, editing, creative projects and photoshoots for real clients.

Honors & Exhibitions

- 2022 - World Champion Women's Pro Flowboard, Grand Prairie TX
- 2021 - AirBNB Superhost all four quarters 1st year in operation, Ogden UT
- 2019 - Salt & Honey Christmas Market official vendor, Salt Lake City
- Urban Arts Gallery Connect Grant Winner, Artists' Choice, December
- Urban Arts Gallery Connect Finalist, October
- Urban Arts Festival, Salt Lake City
- 2018 - Downtown Artist Collective Holiday Market, Salt Lake City
- Urban Arts Festival, Salt Lake City - "Gold Honorable Mention"
- RAW Artists Salt Lake City "Magnify"
- 2015 - Wearable Art IV: Elements of Desire, Deland Art Museum - "Best in Show"
- 2013 - JR Hopes Scholarship for Sculpture, University of Central Florida
- Introspective Photography Exhibition, University of Central Florida
- "Under One Roof" University of Central Florida Bachelor of Fine Arts Exhibition
- Wearable Art III: From the Wall to the Runway, Deland Art Museum
- 2012 - JR Hopes Scholarship for Sculpture, University of Central Florida
- "New Generation" CityArts Factory, Orlando, FL
- Permanent Online Gallery "12x12" Todd Art Gallery MTSU
- 2011 - Society of Professional Journalists at UCF Photography Award
- 2010 - Scotch Off The Roll Tape Sculpture Contest Honorable Mention
- 2009 - Bright Futures Scholarship, University of Central Florida (2009-2012)
- Silver Pegasus Scholarship, University of Central Florida
- 2008 - Save the Manatees Decal Design Contest Grand Prize Winner
- President's Award for Educational Excellence

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PROFILE

- Multipotentialite
- Detail oriented
- Knowledge seeking
- Organized
- Entrepreneurial minded
- Fast learner
- Tech savvy

EDUCATION

- 2016 Graphic Design Internship - Corporate Movement
- 2013 Bachelor of Fine Arts, Sculpture Concentration Business Minor University of Central Florida
- 2012 Study Abroad Art History Italy

SKILLS

- Fine Art
- DSLR Operation
- Photoshop
- Illustrator
- Graphic Design
- Video Editing
- Administration
- Customer Service
- Web Design

INTERESTS

- Art making
- Art seeking - local and international
- Eco-consciousness
- Travel
- Personal Development
- Surfing
- Real Estate
- Personal Finance
- Mentoring